CONSULTATION Procedural Satisfaction for Successful Consultation

Sample Ground Rules

Which consultation process?

Who:

Team members, alternates Spokespersons Resource personnel Observers Brief bios & specific role function, expertise, background

Where:

Location of site Logistics & expenses, including meals, snacks, other Breakout rooms for caucusing Table and seating arrangements

When:

Dates, times, frequency (when applicable) Contract completion date and other deadlines

Agenda & Ground Rules development:

How, when, who? Parameters of subject matter? Rules of behavior and courtesy Revisions and additional items

Decision-making: Decision-makers present? Ratification process needed outside table process? Overall ratification What are the decision "rules"? Confidentiality issues

Records and Information-sharing:

Confidentiality issues What methods for official recording of process? How & with whom will official records be shared? Personal notetaking Notices & schedules

Media:

Confidentiality & sensitivity issues Press contacts & releases Inquiries Joint presentations

Process for table meetings:

Cultural considerations, e.g., opening & closing prayer Seating configuration Discussion format Meeting roles, e.g., facilitators, chairpersons, timekeepers, notetakers, etc. Decision "rules" Breaking impasse – formal &/or informal processes & conditions Breaks

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